



Operating Regulations of Explosivo Ski School

1. Program Purchase

The purchase of any program is made in cooperation with the person in charge at Explosivo. The selection criteria are listed in the relevant form "[Snowboard School | Information - Prices](#)." Payment for a program can be made using one of the available payment methods listed on the participation form. The program must be paid before the start of the courses, and a service receipt will be issued upon program completion.

2. Participation Confirmation

All programs are designed as a series of consecutive courses/sessions with confirmed dates. Example: For a student registered in the 6-course Sunday program, it will start on January 10–11, 2026, and finish after six consecutive Sundays. The office will send weekly updates every Thursday via SMS and email, confirming the destination. Participation is considered confirmed each week unless the participant declares a cancellation. Cancellations are accepted: for Saturday courses, until Thursday evening, for Sunday courses, until Friday evening via email (info@explosivo.gr, until 21:00) or phone (2310488600-1, until 18:00). If the cancellation is not made within these deadlines, a 30€ administrative fee is charged. A student may reschedule 2 courses for the 6- course package. Rescheduling requires prior notice (as above) and available space in the respective substitution groups on Saturday or Sunday. If no or late notice is given, a 30€ fee applies.

3. Mandatory Lesson Transfer

In cases of force majeure or sudden illness, a course can be transferred after contacting the office. The same conditions outlined in section 2 apply. We strongly recommend avoiding unnecessary cancellations, as they affect both the child's progress and the academy's scheduling. Consistent participation helps children gain confidence, discipline, and gradual technical improvement. Substitution courses are usually held on the 7th and 8th course (Sundays) for both Saturday and Sunday groups.

4. Course cancellation by the Academy

If the academy cancels a course, students are notified as follows:

- α. For organizational issues – up to 12 hours before departure
- β. For force majeure reasons (strikes, closed roads, etc.) – any time before departure
- γ. If we arrive at the ski resort and it remains closed (e.g., due to a power outage), a 30€ administrative fee applies, and the lesson is rescheduled.

The canceled course is added **after the end of the confirmed program** for each student.

5. Inability to Complete the Program

In case of failure to complete the program:

- α. Due to the student:
 - i. With valid reasons (force majeure) such as long-term illness or relocation: A refund is issued for the remaining courses, calculated according to the price of the smaller package. If fewer than 6 courses were completed, recalculation is based on the trial course cost.
 - ii. Without valid reasons, no refund is possible, since program planning and placement are made for the entire winter season.
- β. Due to the Academy:

A refund is made for the unused portion, based on the daily rate of the program. (e.g., Snowboard: 550€ + 100€ /6 courses = 110€ per course).
- γ. Due to weather conditions:

The participant is charged for the courses completed (3 = 275€, 4 = 370€, 5 = 460€) + seasonal equipment rental (100€). The remaining amount can be refunded or used in the next season.

6. Student Transportation to/from Ski Resorts

Transportation is provided by chartered Explosivo buses that comply with all safety regulations.

- If you prefer to use your own car, declare this upon registration to receive a discount: 80€ off for the 6-course package





- If a student wishes to occasionally travel by private means, this is allowed with advance notice by Thursday evening (21:00) for Saturday courses, or Friday evening (21:00) for Sunday courses.

7. Course Execution

Courses are conducted by certified ski instructors, following European ski school standards, with a maximum ratio of 1 instructor per 5 students. Course duration: 4–5 hours, including a 30-minute break for rest and snack time, as determined by the instructor. Instructor supervision begins when the student boards the bus in the morning and ends upon return and handover to their family. Students must follow their instructors' guidance as part of the educational process.

8. Safety

Snowboarding takes place in natural environments, often under challenging weather conditions, which all parents must acknowledge and accept. Despite strict safety standards and careful planning, outdoor activities involve inherent risk, which participants accept upon enrollment. Each child must be insured against personal accidents. Students without insurance can be covered under Explosivo's group accident policy. The company holds civil liability insurance with Ethniki Insurance, policy number 94324/1.

9. Equipment Pickup and Return

Equipment is distributed by appointment with the office. All equipment must be returned by March 31, 2026. If equipment is not returned, replacement costs apply: Skis/snowboard: 160€, boots: 80€ and poles: 20€.

