



Regulation of operation of skiing learning programs

1. Program purchase

The purchase of any program is done in collaboration with the manager of Explosivo. The selection criteria are listed in the relevant form "Ski School | Information - prices". Payment for the purchase of a program is made by selecting one of the available methods that you will find in the registration form. The payment of the program is made before the start of the courses and the issuance of receipt of service is made upon the completion of the program.

2. Confirmation of participation – cancellation – ascent transfer

All programs have the concept of continuity of courses and have a confirmed execution date. e.g.: for the student enrolled in the 6-course Sunday program, the program will begin at the start of the courses (usually the first Sat/Sun after the holidays) and will be completed after six consecutive Sundays. The update from the office's side will be done every Thursday by SMS and email and will only concern the destination. Children's participation is assumed for every Saturday or Sunday (depending on your initial choice). Participation can only be canceled by declaration. Cancellation of participation is accepted for Saturday classes until Thursday evening and for Sunday classes until Friday evening at e-mail (info@explosivo.gr, until 21:00) and phone (2310488600-1, until 18:00). In the event that you do not inform, an organizing fee of €30 will be charged. A student may transfer one (1) course for the 4-course package and **two (2)** courses for the 6-course package for any reason. The basic condition for the transfer of a course is the warning within the limits mentioned above and the availability in the departments. In case of no warning or late warning, the amount of €30 is charged.

3. Forced climb transfer

In case of force majeure or sudden illness, the lesson is postponed. The student should inform the office and after consultation the transfer of the course will be determined. Even in the forced course transfer, rule 2 for course transfers applies.

4. Canceling the climb

In case of cancellation of the course by the academy, the students are notified:

- a) for organizational problems, up to 12 hours before departure
- b) for reasons of force majeure (strikes, closed roads, etc.) up to and before departure.
- c) in the event that we arrive at the ski resort and it does not work at all (e.g. due to a power cut), the charge of €30 for the basic organizational costs applies and the lesson is moved to a later date. The relevant course is transferred after the completion of each student's confirmed program.

5. Inability to complete the program

In case of inability to complete the program:

- a) If the student is at fault and only for reasons of force majeure, such as long-term illness, moving to another city, etc., the remaining amount corresponding to the uncompleted program will be refunded, but calculating the price of the completed program at the price of the package with the least climbs. In the case of less than four (4) ascents, the recalculation will be based on the cost of the test ascent.
- b) Due to the fault of the student without force majeure, there is no possibility of a refund, since the planning and reservation of places is done for the whole winter season
- c) Due to the fault of the Academy:

The remaining amount corresponding to the unfulfilled program is refunded, calculating the daily charge in the corresponding confirmed program, e.g. for skiing : $€460 + €80 = €540 / 6 \text{ lessons} = €90 \text{ per lesson}$.

- d) Due to weather conditions:

The package of climbs implemented is charged (3 climbs=€230, 4 climbs=€305, 5 climbs=€385) + the season equipment fee (€80) and the remaining amount is returned or used the next season.

6. Transportation of students to/from the ski resorts

Students are transported to and from the ski resorts by chartered buses from Explosivo, which meet all safety guidelines. In the event that one or more students wish to be transported by private means, this can be done after timely notification, until Thursday evening (21:00) for the Saturday courses or Friday evening (21:00) for the Sunday courses.



7. How the courses are done

The lessons are taught by ski instructors, according to the European standards of operation of the corresponding schools-academies of the alpine countries, with a maximum teacher-student ratio of 1/7 (one teacher per seven students). The duration of the course is 4-5 hours, with a 45-minute break-rest-break, according to the judgment of the teacher in charge. The presence-accompaniment of the teachers begins in the morning with the delivery of the student to the academy and ends at the moment of his return and delivery to his family. Students must obey their teachers' instructions, which are part of the pedagogical process. In particular, groups for beginner children up to 6 years of age are performed with a maximum ratio of 1 teacher and one assistant for every 6 students and last 3.5 - 4 hours. For this specific program, the child must be accompanied by a parent.

8. Security

Skiing is a sport that takes place in nature, often under difficult weather conditions, something that all parents should know and accept. Despite the observance of strict safety rules and the best possible planning, activities in nature contain the objective risk of accident and participation in them requires awareness and acceptance of this risk. Every child who takes part in the learning programs must be insured against accidents. Uninsured students can let us know and we can insure them with a group personal accident policy. Our company is insured for civil liability with National Insurance under policy number 94324/1.

9. Return – Delivery of equipment

Equipment can be picked up by appointment after consultation with the office. The delivery of the equipment must have taken place by March 31, 2024. Otherwise, and if it is not returned for any reason, the cost of replacing the ski/snowboard is calculated at €160 and the boots at €80.